

Day 1	TOPIC	OBJECTIVES (proposed)	FORMAT
7:30	Registration		
8:00	Breakfast		
	Session Moderator: Dr. Tom Stewart, Dr. Yasser Mandourah		
8:30	Welcome and Course Overview <i>Dr. Tom Stewart, Dr. Yasser Mandourah Dr. Yahya Shehabi</i>	To introduce the course overview, goals and objectives.	20 minutes OVERVIEW, followed by 10 minutes Q & A
9:00	Setting the Stage for Leadership and Management Training in Health Care- <i>Dr. Tom Stewart</i>	To provide an overview of leadership needs in health care; To discuss why leadership training in health care is required.	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
9:30	Strengths and Weakness in Health Care Leaders – <i>Dr. Alan Hudson</i>	To discuss the strengths and weaknesses of health care leaders;	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
10:00	Break		
10:30	Future of Health Care- <i>Dr. Mathew Morgan</i>	To provide an overview of future of health care (technology, QI, Patient Safety) and the leadership needs	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
11:00	Leadership Lessons: Panel Discussion Moderator <i>Dr. Tom Stewart</i>	To reflect on experiences with leading in health care;	Moderated Panel Discussion
11:30	Panelist <i>Dr. Alan Hudson Dr. Mathew Morgan Dr. Yasser Mandourah Dr Yahya Shehabi</i>		
12:00	Lunch and Prayer Break		
12:30			
13:00			
	Session Moderator: Abi Sriharan and Dr. Peter Smyth		
13:30	Insights into Personal Leadership Styles and Strengths <i>Abi Sriharan and Dr. Peter Smyth</i>	To provide an opportunity for participants to assess their leadership style and strengths;	Interactive Workshop
14:00		To help participants to understand how their personal style impacts their work environment.	
14:30			
15:00			
15:30	Break		
16:00	Group Project	To provide an opportunity for the participants to work on a leadership case in a small group setting	Small GROUP
16:30			
18:30	Reception - Canadian Embassy		
21:00			

Day 2			
	TOPIC	OBJECTIVES	FORMAT
8:00	BREAKFAST		
Session Moderators: Mr. Hugh Mcleod, Dr. Alan Hudson			
8:30	Reflections from Day 1 <i>Dr. Tom Stewart, Dr. Yasser Mandourah Dr. Yahya Shehabi</i>	To provide an opportunity for the participants to reflect on Day 1	Q & A
9:00	Lessons from the Industry - Quality and Safety Culture in Aviation Industry Captian Hani Yousef	To provide insights in Quality and Safety Culture in the Aviation Industry	20 minutes experience followed by Q & A
9:30	Lessons on efficiency and leadership from the food industry- <i>Mr. Dan Devlin</i>	To gain a better appreciation for how to lead a team through changes associated with increased efficiency and/or productivity. Examples, relevant to health care will be given from the food industry experience.	20 minutes experience followed by Q &
10:00	Break		
10:30	New Paradigms: Quality and Safety in Health Services <i>Dr. Mathew Morgan</i>	To provide insights into the Quality and Safety cultures in Health care; To provide future directions on Quality and Safety cultures in Health care	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
11:00	Culture Shifting across organizations, health care systems and nations – <i>Dr. Hugh MacLeod</i>	To provide an overview of how "patient centered care" is becoming an important paradigm in health care; To discuss about the leadership needs and challenges to meet this paradigm shift	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
11:30	Lunch and Prayer Break		
12:00			
12:30			
13:00			
Session Moderators: Dr. Yahya Shehabi, Dr. Mathew Morgan			
13:30	Aligning Strategic Plans to Practice <i>Dr. Yahya Shehabi</i>	To discuss the importance of strategic plans in health care; To provide inputs into how to align strategic plans to organizational needs and strengths.	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
14:00	Building a business case <i>Mr. Dan Devlin</i>	To discuss the importance of business cases; To discuss the process of developing business cases;	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
14:30	Selling your business case- <i>Dr. Alan Hudson</i>	To provide insights into how to get "buy in" for business cases;	20 minutes case/ experience based presentation, followed by 10 minutes Q & A
15:00	Reflections and Questions	To provide an opportunity for the participants to reflect and ask questions	Q & A
15:30	Break		
16:00	Project Groups	To provide an opportunity for the participants to work on a leadership case in a small group setting	To provide an opportunity for the participants to work on a leadership case in a small group setting
16:30			
17:00			
17:30			
19:00	Reception		

Day 3	TOPIC	OBJECTIVES	FORMAT
7:30	Breakfast		
8:00			
Session Moderator: Dr. Tom Stewart, Dr. Yasser Mandourah			
8:30	Reflections from Day 2 <i>Dr. Tom Stewart, Dr. Yasser Mandourah Dr. Yahya Shehabi</i>	To provide an opportunity for the participants to reflect on Day 2	Q & A
9:00	Aligning People to Process- <i>Mrs.Abi Sriharan</i>	To discuss the importance of aligning the right people to the right tasks to obtain maximum output;	Interactive workshop
9:30	Building high performance teams- <i>Dr. Yahya Shehabi</i>	To discuss about the team dynamics; To provide strategies to build high performing teams.	20 minutes/ experience followed by Q & A
10:00	Break		
10:30	Managing People – <i>Mr. Hugh MacLeod</i>	To discuss how to manage people to get things done	20 minutes/ experience followed by Q & A
11:00	Managing Conflicts- <i>Dr. Peter Smyth</i>	To provide overview of techniques to manage conflicts in work place	20 minutes/ experience followed by Q & A
11:30	Prep time for Presentations	To provide time for the small groups to prepare for their final presentation on cases.	Small group
12:00	LUNCH		
12:30			
13:00			
13:30	Group Presentations and Discussions <i>Moderator: Dr. Tom Stewart</i>	Small groups will present their case and their strategies to address the problems identified in the case.	
14:00			
14:30			
15:00			
15:30	Certificates and Next Steps	To provide overview of the post course assignment and discuss about the next steps. To provide certificates of attendance to participants.	
16:00	Course Adjourns		
18:00			